

MHVC's CCHL Strategy

- MHVC conducted an initial Community Needs Assessment and conducts ongoing CCHL Staff Engagement Surveys
- The assessment and survey were able to provide information on where our communities and partners were, in regards to their CCHL strategies and needs
- MHVC created a CCHL Workgroup with our partners in the Hudson Valley. This workgroup was able to work cohesively to address the needs of our partners and their impacted client populations
- MHVC, in collaboration with the CCHL Workgroup, were able to create a resource repository. The repository has numerous articles and case studies that touch on CCHL best practices
- A CCHL Best Practices Forum was created with the CCHL workgroup, to address issues impacting your communities and how to best address them



Strategy into Action



MHVC's Best Practices Forum, held on November 14, 2017 was attended by 82 participants, from 37 partner organizations. This half-day event touched on various elements addressing our partners' communities, such as:

- Revealing Implicit/Unconscious Bias
- Ensuring Access to Care
- Acknowledging the Needs of the LGBTQ Communities
- Treating People with Special Needs
- Addressing the Social Determinates of Health
- Using Community Needs Assessment Data
- Getting Started with Implementing CCHL Policy and Practices
- Expanding on Existing CCHL Policy and Practices-taking it to the Next Level

Ongoing CCHL Staff Engagement Surveys

- MHVC CCHL workgroup assessed and reviewed the initial survey results and modified the follow-up survey to address the areas of concern from the first survey.
- The revised survey included a focus on awareness and desire of change initiatives and domains to address provider burnout and joy in work

RESOURCE REPOSITORY Organized by Competencies

- Cultural Awareness
- Cultural Humility and Sensitivity Training
- Culturally and Linguistically Appropriate Services (CLAS)
- Engagement
- Health Literacy
- Motivational Interviewing
- Stigma
- Shared Decision Making
- Trauma-Informed Care
- Other Resources



Evolution of Sustainability

- Growing and promoting adoption of MHVC's online resources repository
- Building cross pollination of expertise and practices to support communities of care
- Collaborating with partners to eliminate redundancies in the Hudson Valley
- Facilitating transition of CCHL Workgroup to Hudson Valley CCHL coalition
- Establishing CCHL county level recognition



Working Together

