



Date: 12/20/19

Title: Client and Family Advocate  
Up to 35 hours per week

Program: Satellite Services

Responsibilities: This is a peer position that provides services to individuals and families who contact the MHA Rockland and would like to speak with someone who can provide support in their time of need. Responsibilities include but are not limited to: listening to MHA visitors/callers to make appropriate referrals for services within MHA or other providers; assisting and linking individuals or their family members to existing community resources; following up with MHA callers/visitors to see if referrals worked out; answering or mediating concerns raised by MHA clients and mediating with programs as necessary; engaging clients and families in in-patient behavioral health settings to create a bridge to outside services; ensuring that program information on MHA website is up-to-date; completing reports and other documentation as required.

Requirements: Must have personal experience or have experience through a family member as a recipient of mental health services and/or recovery experience. Bachelor's degree in related field; Associate's degree with commensurate experience or equivalent required. Advocacy of 2 or more years preferred. Must be comfortable in settings with individuals who have mental health or substance use disorders. Bilingual (Spanish/English) a plus. Comfortability speaking in group settings as a representative of MHA. Completion of Peer Advocacy Training course preferred but not required. Knowledge of ADA, Mental Health Laws and Systems, Federal/State/Local Services, laws and systems related to individuals with disabilities desired. Experience working with a diverse population. Valid driver's license.

If interested, please send resume by 1/3/20 to:

Mental Health Association of Rockland County, Inc.  
Attention: Human Resources  
140 Route 303  
Valley Cottage, NY 10989  
Fax #: 845-268-3461  
E-Mail: [careers@mharockland.org](mailto:careers@mharockland.org)

EOE

*Due to the high number of applicants, only successful candidates will be notified.*