Montefiore Hudson Valley Collaborative (MHVC) is offering a three and a half hour change management workshop for managers leading projects or change initiatives. This workshop will support your organization in enhancing change management capabilities and teach participants to apply the principles, tools and techniques specific to the ‘people’ side of change.

About this course
Change Management is a systematic approach to support individuals, teams, and organizations to a desired future state. This workshop will help participants build a foundation in the concepts of change that are necessary for applying change management.

Objectives
- Identify the organizational barriers and drivers to successful change management
- Discuss various frameworks and models to view change process
- Understand the roles involved in change management
- Define the five core skills a manager uses for effective change management
- Understand the value structured change management provides to projects success
- Apply tools for mitigating resistance to change
- Understand effective change management communication

Participants will
- Evaluate past change initiatives at the organization and identify what was successful about the change, what was not unsuccessful, and why
- Connect change management to business results by applying the 4P’s tool (Project, People, Particulars, and Purpose) to future change initiatives
- Determine communication needs for change initiatives

Time commitment
3.5 hours

Who Should Attend
This workshop is intended for managers leading change or who are key contributors to a healthcare transformation project.

Presenters
Joan Chaya, Senior Director of Workforce Development and Management and certified change management practitioner