

Course: Care Management on the Cutting Edge

Montefiore Hudson Valley Collaborative (MHVC) is offering training on Care Management on the Cutting Edge. This 4-hour training is designed to engage health home care management staff in promoting positive patient outcomes while contributing to healthcare transformation.

About This Training

By the end of this training, the learner will:

- Recognize the importance of cultural competence and health literacy in the practice of case management.
- Define case management, and state the steps in the case management process.
- Discuss key concepts in healthcare transformation, including value-based payment, and their relevance to case management.
- Identify the common barriers to effective communication and describe effective communication techniques, including SBAR (Situation, Background, Assessment, and Recommendation).

Presenter

Karen Celio, RN, CCM

Who Should Attend

- Care management staff
- Mental health providers including social workers who provide direct service, supervision, and administrative oversight

Training Dates

Date/ Time	Location	Registration Deadline
April 17, 2019 (10:00 AM – 3:00 PM)	Cornwall, NY	April 15, 2019
October 23, 2019 (12:00 PM – 5:00 PM)	Yonkers, NY	October 21, 2019

Registration

There are limited seats available for classes. You must obtain approval from your manager / supervisor before registering for a class. Click on the registration link and select the date and location of the training you would like to attend. Please contact Adyna Gamboa at agamboa@montefiore.org for more information.

REGISTER HERE

Continuing Education Disclosure

Planner & Speaker Disclosure: The planners and speakers have nothing to disclose

Commercial Support: There is no commercial support for this activity

This activity has been pre-approved by the Montefiore Learning Network for approval to award 4.0 contact hours. The Montefiore Learning Network is accredited as an approver of continuing nursing education by the **American Nurses Credentialing Center's Commission on Accreditation**. Successful completion requires attendance at entire session and completion/submission of evaluation form.

This program has been pre-approved by **The Commission for Case Manager Certification** to provide continuing education credit to CCM® board certified case managers. The course is approved for 4.0 CE contact hours.

NYS SW CE (4.0 hours) approved under the auspices of The Mental Health Association of Westchester: Mental Health Association of Westchester County, Inc. is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0097.