Date: 2/15/18

Title: Director of Quality Improvement
35 hours per week (benefits eligible)

Program: Administration/Quality Assurance

Responsibilities: Monitor outcome quality measures across the agency, track and participate in recommendations for workflows that support quality, and collaborate with outside entities. Specific duties include but are not limited to: Monitor, analyze, track, and disseminate outcomes of quality measures for Medicaid-funded programs and other programs as needed; inform colleagues of trends in quality outcomes and compare agency’s quality measures with those of other agencies and/or the region as feasible; oversee Quality Assurance peer review groups; establish Utilization Review protocols; conduct and/or oversee utilization reviews for Medicaid-funded programs and other programs as needed; participate in community meetings and workgroups related to quality assurance as requested; review quality reports for the County and other entities that require them and compile and submit those reports as requested; review evidence-based practices that address shortfalls in quality measures; provide direction, development, supervision and coordination to volunteer or paid staff retained to support quality assurance work including recruitment, evaluations and disciplinary actions; and assist staff in understanding tracking tools to foster self-monitoring of programs.

Requirements: Master’s degree in a Rehabilitation, Mental Health or related field and 4 years post graduate experience in mental health and rehabilitation and 2 years supervisory experience preferred. Experience in the development of programs, budget planning, and fiscal monitoring preferred. Experience with OMH and OASAS regulations preferred. Strong written and verbal communication skills and organizational skills. Strong computer skills needed. Experience working with a diverse population preferred. Valid driver’s license and willingness to use own car for agency purposes required.

If interested in position please mail or fax resume by 3/1/18 to:

Mental Health Association of Rockland County, Inc.
Attention: Human Resources
140 Route 303
Valley Cottage, NY 10989
Fax #: 845-268-3461
E-Mail: dejesust@mharockland.org

EOE

Due to the high number of applicants, only successful candidates will be notified.