

Course: Care Management on Cutting Edge (Train-the-Trainer)

Montefiore Hudson Valley Collaborative (MHVC) is offering multiple train-the-trainer sessions on Care Management for Health Homes in 2017. This full day workshop is designed to activate health home care management trainers to engage their care management staff in promoting positive patient outcomes while contributing to healthcare transformation.

This program has been approved by The Commission for Case Manager Certification to provide certified case managers with 6 clock hours.

About This Training

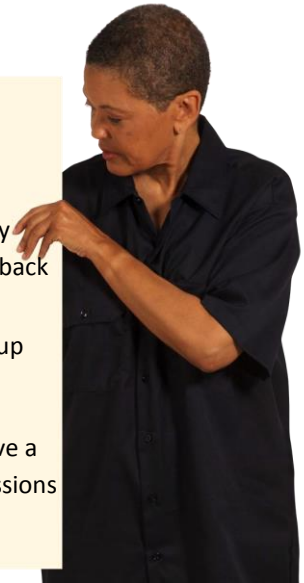
By the end of this training, the learner will:

- Discuss key principles of adult learning, including cultural competence and health literacy.
- Discuss key concepts in healthcare transformation, including value-based payment, and their relevance to case management.
- Define transitional care and describe the components of effective transitions of care.
- Describe effective communication techniques, including SBAR (Situation-Background-Assessment-Recommendation).
- Apply the care management process, integrated care management, best practices in care transitions and effective communication, using case studies and skills practice.
- Identify strategies for delivering Care Management training

Post Training Requirement

- Attend mandatory practice and feedback sessions.
- Participate in group coaching calls.

Participants will receive a schedule for these sessions during training.



Presenter: Karen Celio, RN, CCM

Who Should Attend

Core skills of the individual selected to deliver this training must include experience facilitating sensitive topics and coaching staff on effectively working with staff /clients/patients. Participants in the following roles are recommended (but not limited to):

- Care Management Facilitators
- Patient Care Managers / Supervisors
- Health Educators

Training Dates

- July 11, 2017 (8:30 AM – 5:00 PM) – Yonkers, NY **Registration Deadline:** July 7, 2017
- August 10, 2017 (8:30 AM – 5:00 PM) – Peekskill, NY **Registration Deadline:** August 4, 2017
- September 21, 2017 (8:30 AM – 5:00 PM) – Tarrytown, NY **Registration Deadline:** September 15, 2017

Registration

There are limited seats available for classes. You must obtain approval from your manager / supervisor before registering for a class. Please contact Adyna Gamboa at agamboa@montefiore.org for more information.

By Invitation Only