

### Course: Cultural Competency Train-the-Trainer

Montefiore Hudson Valley Collaborative (MHVC) is offering multiple train-the-trainer sessions on Cultural Competency & Health Literacy (CCHL) in 2017. This training is MHVC's commitment to "Enhance and transform health care of the population we serve in the Hudson Valley by committing to address the social determinants of health, that includes cultural and linguistic needs."



#### About this course

At the end of this 4-hour train-the-trainer course, the participants will be able to:

- Identify the foundational cultural competency and health literacy (CCHL) principles.
- Discuss key strategies for cultural and linguistic competencies.
- Describe the universal precautions approach to health literacy.
- Demonstrate CCHL best practices for high risk populations and clinical conditions.
- Develop strategies for delivering CCHL training.

#### Length of Training

- Four (4) hours

#### Post-Training Activities (Mandatory)

- Online Meeting - Participants are required to attend a (1) hour post-training session scheduled within three weeks from training date. The purpose of this session is to discuss how you will implement this training in your organization.
- Quarterly Meetings – The purpose is to support the trainer with ongoing development of effectively facilitating these topics to staff.

#### Who Should Attend

Core skills of the individual selected to deliver Cultural Competency and Health Literacy Training must include experience facilitating sensitive topics and coaching staff on effectively working with culturally diverse staff /clients/patients. Participants in the following roles are recommended (but not limited to):

- Training Facilitators
- Patient Care Managers / Supervisors
- Health Educators / Coach

#### Training Dates

- September 21, 2017 (1:00 PM – 5:00 PM) – Goshen, NY **Registration Deadline:** September 18, 2017
- October 3, 2017 (1:00 PM – 5:00 PM) – Goshen, NY **Registration Deadline:** September 29, 2017
- November 10, 2017 (10:00 AM – 2:00 PM) – Goshen, NY **Registration Deadline:** November 6, 2017

#### Registration

There are limited seats available for classes. You must obtain approval from your manager / supervisor before registering for a class. Please click on the registration link and select the date and location of the training you would like to attend.

**REGISTER HERE**